



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

Date of report	6/19/14
Provider name	Shannon Decker
Date of complaint	6/18/14
Home type	Category B
	<b>NON-COMPLIANCE WITH REGULATIONS FOUND:</b> Over numbers and using an unapproved assistant.
	<b>NATURE OF COMPLAINT:</b> Over numbers and using an unapproved assistant.
Date: 6/18/14	Summary of complaint: Ms. Decker was found to have 10 children for over 2 hours in her care on 6/18/14, by a CCRR worker. She was using a 10 year old as an assistant.
	Relevant rules and child care manuals are as follows:
	441IAC 110.5(1) Health and Safety
	441IAC 110.5(9)"a" Give careful supervision at all times
	441IAC 110.10(1) Limit on number of children in care
	441IAC 110.10(2) Provider qualifications: Assistant not approved or age appropriate.
	<b>FINDINGS:</b> There have been three letters sent to her in the past regarding Ms. Decker being over numbers.
	<b>RESOLUTIONS:</b> <ol style="list-style-type: none"><li>1. Ms. Decker was sent a letter with a request to give DHS a written plan regarding remaining within numbers.</li><li>2. Ms. Decker has requested that her husband be approved as an assistant.</li><li>3. Ms. Decker has been notified that if she is found to be over numbers again that she will be revoked.</li><li>4. Ms. Decker is planning to use her family to care for her two children under school age until she can come up with a workable plan.</li><li>5. Ms. Decker reported that all her approved assistants will be available the week of 6/30/14.</li></ol>

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